



Department of Public Works
Water Supply

25 South Street
Bridgewater, MA 02324
508-697-0910
508-279-1307 Fax

Dear Water Customers,

The Middleborough-Bridgewater Interconnection is now coming online starting January 11th as part of ongoing efforts to stabilize the local water system. As water flow is reversed and pressure is introduced, some customers may experience temporary water discoloration. This is a common and expected result of changes in water direction and system pressure. The Bridgewater Water Department is working diligently to minimize and mitigate these impacts.

Customers in the vicinity of Green Street neighborhood, Vernon Street, South Street, Atkinson Drive, Bayberry Circle, Little Pond Circle, Appletree Circle, Maura Drive, Red Mill Road, and Spruce Street may be most affected during this transition.

At this time, the interconnection is expected to remain in place for approximately three (3) months.

Steps to Reduce Water Discoloration

Residents and businesses may take the following steps to help reduce discoloration:

1. Disconnect or bypass any in-home filtration systems, including iron removal systems, water softeners, and reverse osmosis (RO) systems.
2. Run cold water from a faucet or spigot closest to your water meter until the water runs clear. This process may take 15 minutes or longer, depending on pipe conditions.

If discoloration does not subside, please contact the Bridgewater Water Department at 508-697-0910. After normal business hours, please call Central Dispatch at 508-697-0900. You may also email us at WaterDepartment@Bridgewaterma.org.

The Bridgewater Water Department appreciates your patience and cooperation as work continues to improve water system reliability.

Sincerely,

William Young

Water Superintendent